

TRANSIT



FY2022 ANNUAL REPORT



Transportation Association of Maryland

COVID-19 Above and Beyond Award
2021 Driver of the Year Award (Ricardo Hernandez)

Federal Transit Administration

Connecting Rural Communities Award

Association for Commuter Transportation

40 Under 40 Award (Kendall Tiffany)

Frederick County Office of Economic Development

50 Under 40 Award (Roman Steichen)

Frederick County Commission for Women

Up and Coming Woman of the Year Award (Jaime McKay)

FY2022 Service Profile

Public Transit

Connector routes operate in the City of Frederick and urbanized areas of Frederick County, with six routes that can deviate within 3/4 mile to provide greater accessibility. Connectors operate weekdays beginning at 5:30 a.m. until approximately 9:45 p.m., and Saturdays 7:30 a.m. to 9:45 p.m. Shuttles operate weekdays and serve Brunswick, Emmitsburg, Thurmont, Spring Ridge, Worman's Mill, the Route 85 corridor, and the Point of Rocks MARC Station.

Paratransit and Taxi Access Program (TAP)

TransIT-plus is a demand-response paratransit service for Frederick County's 60+ population and people with disabilities. ADA paratransit is available for people with disabilities that prevent them from using fixed-route services, and others may ride if space allows.

TransIT's Taxi Access Program (TAP) is a supplemental program for TransIT-plus customers to use when TransIT-plus services are unavailable. TAP customers contribute a small copay based on their zip code to receive a monthly subsidy toward taxi service.

Commuter Education and Assistance

TransIT is a member of the Metropolitan Washington Council of Governments' Commuter Connections Program. All services are FREE to Frederick County commuters and include a computerized car and vanpool matching service.

TransIT offers a vanpool incentive program for new vanpools originating or terminating in Frederick County, as well as the Guaranteed Ride Home program.



About Transit Services of Frederick County

An award-winning organization, Transit Services of Frederick County provides public transit, paratransit, and commuter assistance. TransIT is an essential community service benefitting all County residents and visitors by providing access to jobs, shopping, medical, and educational facilities; reducing auto emissions and traffic congestion; and improving quality of life for those who use our services and their families.

FY2022 Highlights

- Transit Services provided essential transportation services throughout the pandemic
- Transit's Facility Expansion made substantial progress, including opening at full occupancy
- Transit partnered with the Frederick County Health Department to deploy a Mobile Vaccination Clinic alongside nonprofit organizations serving areas of high need in the community
- Coordination with the City of Frederick, community organizations, and elected officials improved; including ride-along events with County Council Members, FPD, and City Aldermen
- Transit celebrated at events like In The Streets, Car Free Day, and Bike to Work Day

Meet Our Team

- Roman Steichen, Director
- Jaime McKay, Deputy Director
- Joe Ortega, Assistant Director of Operations
- Bob Dinsmore, Operations Manager
- Dennis Devilbiss, Operations Manager
- Jerome Davis, Fiscal Administrator
- Kendall Tiffany, Communications Manager
- Sandy Ruark, Administrative Coordinator
- Victoria Bailey, Administrative Specialist
- Christie Warner, Administrative Specialist
- Cynthia Hendrickson, Operations Supervisor
- Sue Thompson, Operations Supervisor
- Steve Bladey, Data Management Analyst
- Bill Johnson, Operations Supervisor
- Al Joao, Dispatcher
- Madelyn Hayward, Dispatcher
- Douglas Langlois, Dispatcher
- Carol Putman, Dispatcher
- Charles Ridgley, Utility

Drivers | Full + Part Time

Chad Abrecht | Vance Arrington
 Daniel Benissan | **Brian Blumenauer**
 Dwaine Branch | James Brent | Randy Brown
 Myava Brown | Wilbur Buehrer
 Wilde Calzadillas | Joyce Carmack
 John Cissel | Eric Coblenz | Mary Contee
 Crystal Cosby | Alan Denmark | Larry Elliott
 William Eudy | Gene Farmer | Katherine Figgatt
 Rachel Gagne | Jorge Garces
 Damascus Gorham | Shannon Gray
 Shonie Griffin | Remon Habib
 Jimmy Hamilton | Sylvia Hawkins
 Ricardo Hernandez | Betty Jackson
 Bonnell Jocelyn | Harry Johnson
 Tiffany Johnson | Joseph Jones | Mary Kimble
 Eugene King | Sheila King | Robert Lee
 Joseph Lewis | Rose Marsh | Darryl Martz
 Joseph McIntyre | Patrick McMahon
 Samuel Mensah | Ray Milburn | Karen Miller
 Steven Morris | Miguel Olivo | Donald Parise
 Humberto Perez | Tan Pham | Thiery Polynice
 Jeffrey Raines | Jaime Restrepo | Alice Ridgely
 Jay Rockenhauser | Gloria Rodriguez
 Evelyn Romero | Max Ruiz | Angela Shipe Aine
 St. Armand | Karen Stottlemeyer
 Susan Strasser | Ruth Summerfield
 Charles Tasco | John Thomas | Claude Turner
 Gloria Valenti | Michael Van Housen
 Judith Van Ormer | Roy Velasco | Sherry Wahl
 Isaac Wilkes | Christopher Wilson

2021 Paratransit Driver of the Year
2021 Fixed Route Driver of the Year

Employees with 10+ years service
 Employees with 20+ years service



FY22 Fast Facts

FY22 System Ridership

- Connectors: 488,144
- Shuttles: 28,305
- Paratransit: 32,717
- Taxi Access Program (TAP) 5,872

TRANSIT TOTAL: 549,166
 TOTAL WITH TAP: 555,038

Taxi Access Program

In FY22, TAP provided 5,872 trips. Agniman Transportation, Bowie Transportation, and Taxi Fiesta are the program providers.

FY22 Operating Funds

- Federal (includes CARES): \$3,298,197
- State: \$1,634,505
- Local: \$2,954,921
- Fares: \$0

TOTAL: \$7,887,623

FY22 Capital Funds

TransIT received funding for preventative maintenance and a new heavy-duty bus.

- Federal: \$980,000
- State: \$0
- Local: \$140,000

TOTAL: \$1,120,000



Transit's fleet is comprised of 51 vehicles:

- 23 kneeling Connector buses
 - 2 hybrid Gilligs
 - 5 fully refurbished CCW electrics
 - 4 BYD electric
- 20 lift-equipped shuttles
- 1 lift-equipped medium duty bus
- 6 minivans and 1 utility vehicle

FY23 Priorities

Rebuild Ridership: Transit continues to identify strategies to improve our customers' experience and enhance awareness of our service, and continues to welcome riders back to the system.

Engage the Community: In-person outreach began again in earnest at community events. Elected officials and community leaders rode buses and learned about the system and how to support the needs of riders.

Improve the Customer Experience: Transit plans to enhance system wayfinding to improve self-sustainability and confidence in using the system; explore fare restructuring to ensure equity in the community; and improve bus stops including safety enhancements, ADA compliance, and improved amenities such as benches and shelters.

Transportation Services Advisory Council (TSAC)

TSAC is comprised of volunteers appointed by the Frederick County Council, works closely with Transit to identify transportation trends, and increase awareness of transportation alternatives.

Timothy Davis, Chair
 Joshua Bokee
 Joseph Conny
 Thomas Davy
 Christina Forbes
 Tiffany Fossett
 Hongwei Xu

EX-OFFICIO MEMBERS

Steve McKay
 Frederick County Council

Kelly Russell
 City of Frederick, Alderman

Vaughn Ripley
 Maryland Municipal League, City of Brunswick

Carole Sepe
 Frederick County Planning Commission

Roman Steichen
 Director, Transit Services

Mark Mishler
 Frederick County Planning & Permitting

David Edmondson
 City of Frederick, Planning Department

Wilfred Plumley
 Fort Detrick

Fred Punturiero
 Frederick County Public Schools





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