



FREDERICK COUNTY GOVERNMENT
OFFICE OF THE COUNTY EXECUTIVE

Jan H. Gardner
County Executive

News Release

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Mobile Crisis Services Expansion Begins *Program Brings Trained Help to People During Emergencies*

FREDERICK, Md. – Frederick County residents will have expanded access to help in a crisis, thanks to the expansion of an innovative program, County Executive Jan Gardner announced today. The Mobile Crisis Services team brings social workers, counselors and other specialists to people who are experiencing a crisis, such as substance abuse, homelessness or mental health concerns. Starting this week, Mobile Crisis Services are available seven days a week, 12 hours a day for adults, and 24 hours a day for children. Frederick County Health Department’s Behavioral Health Services unit will manage the services through an agreement with Sheppard Pratt.

“Our goal is to ensure the best outcomes for people who are in crisis,” Executive Gardner said. “Expanding this vital service allows us to help more residents by providing the right care and support they need, and providing it where and when they need it most. We are re-imagining how to respond in these situations.”

By June 1, Mobile Crisis Services will expand to offer round-the-clock service for all residents, regardless of age. Staffing is provided through Sheppard Pratt. Social workers and mental health experts will respond when dispatched by the County’s 9-1-1 center, by the 2-1-1 crisis hotline managed by the Mental Health Association of Frederick County, or by law enforcement.

“The demand is greater than ever for access to life-saving resources that support mental health, and we have to be creative in how we intervene and support people in their current struggles,” said Scott Rose, Chief of Rehabilitation and Recovery Services at Sheppard Pratt. “By expanding mobile crisis services in Frederick, we can provide access to a timely and effective emergency mental health response in partnership with first responders and connect individuals with the right next level of care.”

If you or someone you know is experiencing a crisis, call 2-1-1. For more information about addiction treatment and recovery services available through the Frederick County Health Department, visit Health.FrederickCountyMD.gov, call 301-600-1755, or email BHS@FrederickCountyMD.gov.

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