

# FREDERICK COUNTY HUMAN TRAFFICKING TASK FORCE



Protocol and Resource Guide  
2018

This guide was created by the task force to assist agencies and service providers in collaboratively supporting survivors of trafficking. The resource guide lists agencies and organizations that are equipped to provide services specific to trafficking survivors, as well as local resources for victim referral within Frederick County. Please be advised that the resource guide is not exhaustive and some agencies may have provider requirements where not all survivors may be accepted for services.

The task force created the assessment tool to assist agencies with the identification of and response to potential trafficking victims. The protocol helps guide our county's response to identified human trafficking victims. The task force suggests that the assessment tool and protocol be incorporated into agencies current protocols.

For more information, please contact us at:

[HumanTrafficking@FrederickCountyMD.gov](mailto:HumanTrafficking@FrederickCountyMD.gov)

<https://frederickcountymd.gov/7199/Human-Trafficking-Task-Force>

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## Understanding Human Trafficking

**Human trafficking** is a form of modern-day slavery in which traffickers use force, fraud, or coercion to control victims for the purpose of engaging in commercial sex acts or labor services against his/her will.

According to the federal Trafficking Victims Protection Act (TVPA) of 2000:

**Sex trafficking** is the recruitment, harboring, transportation, provision, obtaining, patronizing, or soliciting of a person for the purposes of a commercial sex act, in which the commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such an act has not attained 18 years of age (22 USC § 7102).

**Labor trafficking** is the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purposes of subjection to involuntary servitude, peonage, debt bondage, or slavery, (22 USC § 7102). (Polaris)

**Traffickers use tactics of power and control to exploit victims' vulnerabilities, as illustrated here:**



This wheel was adapted from the Domestic Abuse Intervention Project's Duluth Model Power and Control Wheel, available at [www.theduluthmodel.org](http://www.theduluthmodel.org)

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## Human Trafficking Assessment Protocol

### Red Flags

- inability to recall address or knowledge of current location
- reluctance to share basic information
- avoids eye contact
- lack of control of his/her identification or money
- exhibits fear of his/her companion
- someone speaks on his/her behalf or is overly controlling
- discloses multiple sexual partners
- physical branding (tattoos with names/symbols)
- evidence of physical abuse
- child appears to be in relationship with adult

### Tips

- Speak with the person alone
- Use a professional language interpreter when necessary
- Don't make promises you can't keep
- Remember it is rare that a victim will self-identify
- Mirror language the victim uses (e.g. "boyfriend" instead of "pimp")
- Inform person of confidentiality and mandated reporting laws
- Ask person if he/she wants law enforcement contacted, unless there is a risk of harm to self or others

### Sample Questions

1. Does anyone take all or part of the money you earn?
2. Do you have a debt to someone you cannot pay off?
3. Has anyone controlled, supervised or monitored your work or actions against your will?
4. Has anyone threatened you or made you feel afraid?
5. Is someone holding your id, passport and/or important documents?
6. Has anyone threatened to hurt you or your family if you leave your situation/work?
7. Has anyone physically or sexually abused you?
8. Has anyone tricked or pressured you into doing something you did not want to do?



**If YES to any of the above questions or if other indicators of human trafficking are present you can:**

Call the National Human Trafficking Resource Center (NHTRC) hotline at 1-888-373-7888

Ask for assistance with assessment and next steps (following all HIPAA & mandatory reporting regulations). The NHTRC hotline is confidential, operated 24/7, and has access to 200+ languages.

**OR**



**If NO to above questions:**

Refer services as appropriate (see Resource Guide)

\*If victim does not disclose elements of trafficking, but you still feel uneasy with their situation, please call NHTRC at 1-888-373-7888



**If victim is a MINOR:**

Call Frederick County DSS  
301-600-2464

and

Local law enforcement



**If victim is an ADULT:**

Encourage victim to call  
Heartly House 301-662-8800

or

Refer to anti-trafficking  
program (see Resource  
Guide)

# Resource Guide

## Frederick County Agencies

### **Hearty House**

Provides comprehensive services for victims and survivors of domestic violence, sexual assault, and child abuse. Services include: a 24-hour hotline, emergency shelter, individual and group counseling, victim advocate services and legal representation, medical advocacy, abuse intervention groups, and community outreach and professional education.

**24/7 Hotline:** 301-662-8800

**Contact:** Heather Moreno, Human Trafficking Outreach Coordinator  
[hmoreno@heartlyhouse.org](mailto:hmoreno@heartlyhouse.org)

### **Frederick County Department of Social Services (Child Protective Services)**

Investigate reports of suspended child abuse and neglect and offer a variety of services to families when these problems are found to exist. All information is confidential.

**Phone:** 301-600-2464

### **Frederick County Department of Social Services (Adult Protective Services)**

Investigates reports of abuse, neglect or exploitation of vulnerable adults and arranges for services to remedy the situation. Risk factors are identified and service plans developed to prevent further risk of harm to the adult

**Phone:** 301-600-2464

### **Frederick Memorial Hospital (Forensic Nurse Program)**

FMH Forensic Nurse Examiners can provide medical forensic exams, lethality assessment, specialized documentation of injury, forensic evidence collection, patient education, referrals and court testimony.

**24/7 Hospital Line:** 240-566-3300 (ask for Forensic Nurse Examiner on-call)

**Contact:** Pamela Holtzinger, Forensic Nurse Program Coordinator  
[pholtzinger@fmh.org](mailto:pholtzinger@fmh.org); 240-566-3416

### **Child Advocacy Center of Frederick County**

Promotes child well-being by providing a child and family focused center to address reports of child maltreatment. They seek to prevent and reduce trauma to children and families using a multi-disciplinary approach to investigation, prosecution, treatment, education and advocacy.

**Phone:** 301-600-1758

### **Maryland Legal Aid – Midwestern Office**

Provides a full range of free civil legal services to financially qualified Marylanders and people over 60. They handle civil, not criminal, cases. Areas of general service include: Consumer Rights, Elder Rights, Employment, Family, Farmworkers Rights, Government Benefits, Health Care, and Housing. Maryland

Legal Aid currently cannot represent undocumented individuals unless they are victims of domestic violence or human trafficking due to funding restrictions.

**Phone:** 301-694-7414

### **Mental Health Association of Frederick County**

Helps children and families build a strong base of emotional resilience for long-term success. They provide support and resources to children and adolescents, adults, and families in vulnerable or abusive living situations and have a team of crisis specialists.

**Phone:** 301-663-0011

**Crisis Hotline:** 301-662-2255

### **Potomac Case Management**

In-home behavioral health, early childhood mental health, love and logic Parenting, targeted case management, adult and adolescent case Management. Requirements: Current mental health diagnosis and Medicaid insurance.

**Phone:** 301-791-3087

### **Spanish Speaking Community of MD, Inc., Frederick Office**

Works with public and private organizations throughout the State to ensure that the most vulnerable residents are able to receive the essential guidance for nutrition, health care, education, housing, employment and immigration benefits.

**Phone:** 240-877-7466

**Contact:** Natalie Cioffi, [ncioffi@spanishcommunityofmd.org](mailto:ncioffi@spanishcommunityofmd.org)

### **Way Station**

A private, non-profit behavioral health organization that provides a broad range of services in a variety of settings to meet the needs of children, adolescents, adults, and families. Services include community employment, psychiatric rehabilitation programs, housing and residential services, outpatient mental health clinics, and services for children.

**Phone:** 301-662-0099

### **211 Maryland**

Operated locally through the Mental Health Association of Frederick County, 211 connects people to health and human service resources in their community 24 hours a day, 7 days a week, in over 180 languages.

**Phone:** 2-1-1

## Local Law Enforcement

### **Frederick City Police**

**Non-Emergency:** 301-600-2100

**Anonymous Tip Line:** 301-600-TIPS (8477)

**Text:** 240-674-TIPS (8477)

**Email:** fpdcrimetip@frederickmdpolice.org

**Contact:** Suzy Boisclair, Victim Services Supervisor; 301-600-1356

### **Frederick County Sheriff's Office**

**Phone:** 301-600-1046

**Anonymous Tip Line:** 301-600-3141

**Contact:** Theresa Hiegel, Crisis Support Lead; THiegel@FrederickCountyMD.gov

### **Maryland State Police – Frederick Barrack**

**Phone:** 301-600-4151

## Anti-Trafficking Programs

### **Anti-Human Trafficking Program: Emergency Response & Shelter**

**The Salvation Army National Capital Area**

Emergency housing facility for survivors of labor or sex trafficking (serves survivors 18 years and up, foreign nationals, any gender). Provides immediate emergency housing up to 10 days, trauma informed crisis response and supportive care. Will transport victim up to 4 hours away.

**24/7 Hotline:** 855-313-FREE

**Contact:** Kyla Conlee, Anti-Trafficking Program Manager

[Kyla.conlee@uss.salvationarmyNCA.org](mailto:Kyla.conlee@uss.salvationarmyNCA.org); (202)316-3429

### **Catherine's Cottage**

**The Salvation Army of Central Maryland**

The Catherine's Cottage program is an emergency housing facility for survivors of sex trafficking in Baltimore city. They serve survivors 18 years and up: females, female-identifying transgender individuals, those with children, and foreign nationals. Accepts state-wide referrals, provides emergency and transitional housing, trauma informed counseling, intensive case management, life enrichment classes, support groups, medical and dental services, mentoring and spiritual discovery.

**Contact:** Hilary Sigismondi, Anti-Trafficking Program Director

[hilary.sigismondi@uss.salvationarmy.org](mailto:hilary.sigismondi@uss.salvationarmy.org); (443)683-2955

### **Courtney's House**

Provides survivor-run and trauma-informed services to survivors of domestic minor sex trafficking. Located in Washington, D.C. & Prince George's County at the Family Justice Center, they provide continual direct services for 12-21 year-

old youth (male, female, LGBTQ). Services include drop-in center, counseling, support groups, mentoring, tutoring, and case management.

**24/7 Hotline:** 202-423-0480

**Contact:** (202)525-1426

### **FAIR Girls**

Provides crisis intervention, case management, job training, and a leadership development program. FAIR Girls' Vida Home is a safe home that exclusively serves young women & female transgender survivors of sex trafficking and labor trafficking aged 18 to 26 in the metro Washington, D.C. area.

**Crisis Hotline:** 1-855-900-3247

### **HopeWorks of Howard County**

Provides emergency shelter and transitional housing for survivors of domestic and sexual violence, including human trafficking (women, men, female identifying transgender individuals). Residential Department provides case management, victim advocacy and supportive services for survivors and their children

**24/7 Helpline:** 410-997-2272 or 1- 800-752-0191.

**Contact:** Samantha Samuel-Nakka, Anti-Trafficking Coordinator  
[ssamuelnakka@wearehopeworks.org](mailto:ssamuelnakka@wearehopeworks.org); (410)997-0304

### **National Human Trafficking Resource Center – Polaris**

NHTRC is a national, toll-free hotline, available to answer calls, texts, and emails nationwide, 24 hours a day, 7 days a week. The NHTRC takes reports of potential cases of human trafficking, connects callers with anti-trafficking resources in their area, and provides training, technical assistance, general information or specific anti-trafficking resources. Hotline advocates speak English and Spanish and can communicate with callers in more than 200 additional languages using a tele-interpreting service.

**24/7 Hotline:** 1-888-3737-888

NHTRC SMS Text Line: 233733 (BEFREE)

**Contact:** [nhtrc@polarisproject.org](mailto:nhtrc@polarisproject.org) ; [www.traffickingresourcecenter.org](http://www.traffickingresourcecenter.org)

### **SAFE Center (Support, Advocacy, Freedom, and Empowerment Center for Survivors of Human Trafficking)**

University of Maryland, College Park

The University of Maryland SAFE Center is a comprehensive services, research, and advocacy center on human trafficking. Onsite and through University partnerships, the SAFE Center provides bilingual (English/Spanish) case management, legal services, mental health therapy, basic medical care, and economic empowerment services to domestic and foreign national survivors of all forms of human trafficking.

**Contact:** 301-314-7233 (SAFE); [safecenter@umd.edu](mailto:safecenter@umd.edu)

### **TurnAround, Inc.**

Empowers survivors of sex trafficking and commercial sexual exploitation with the tools and specialized services necessary to achieve healing and self-sufficiency. Located in Baltimore City, TurnAround assists with emergency shelter, transitional housing, case management, victim advocacy, and trauma therapy, as well as community education and training.

**24/7 Hotline: 443-279-0379**

**Contact:** Rachel Sye, Anti-trafficking Services Director  
[rsye@turnaroundinc.org](mailto:rsye@turnaroundinc.org); (410)837-7000

## **State Agencies**

### **Maryland Coalition Against Sexual Assault (MCASA)**

The Maryland Coalition Against Sexual Assault's (MCASA) mission is to help prevent sexual assault, advocate for accessible, compassionate care for survivors of sexual violence, and work to hold offenders accountable. MCASA works on the following areas that connect with anti-trafficking efforts in Maryland: public policy, education, community outreach, technical assistance, and legal services (see Sexual Assault Legal Institute).

**Contact:** Sara Kominers, Human Trafficking Policy Attorney  
[skominers@mcasa.org](mailto:skominers@mcasa.org); 301-328-7023, Ext. 132

### **Maryland Department of Health (MDH)**

Behavioral Health Administration (BHA) serves as a liaison for victims of human trafficking to receive services from the Core Service Agencies across the state. BHA personnel are also available to provide specific mental health, substance related-disorder, and trauma-focused trainings and presentations to adults who serve young victims of human trafficking.

**Phone:** (410) 402-8300

### **Maryland Department of Human Resources**

DHR receives all reports of child sex trafficking and has partnered in a five-year grant with the University of Maryland to address human trafficking in Maryland. All Child Welfare staff will be trained in identifying and appropriately responding to sex trafficked victims as part of their mandatory core training. DHR currently has identified two providers (Arrow Project and Children's Home) who can provide diagnostic placement services for youth who are referred as trafficking victims.

**Contact:** Brandi Stocksdale, Director of Child Protective Services and Family Preservation

[brandi.stocksdale@maryland.gov](mailto:brandi.stocksdale@maryland.gov); 410-767-7561

### **Maryland State Police – Child Recovery Unit**

**Contact:** Cpl. Chris Heid, 410-953-8284; Sgt. Deborah Flory, 410-953-8281

## Federal Agencies

### **Federal Bureau of Investigation – Victim Assistance Program**

The mission of the Office for Victim Assistance (OVA) is to ensure victims of crimes investigated by the FBI are afforded the opportunity to receive services and notifications as required by the law, and which will improve their ability to cope with the impact of the crime. Victim Specialists can refer you to other types of programs and services, such as emergency housing, counseling, medical assistance, support groups and credit counseling.

**Contact:** Renee Murrell, Victim Specialist [*\*resource for domestic minor sex trafficking*] [Renee.Murrell@ic.fbi.gov](mailto:Renee.Murrell@ic.fbi.gov); 410-277-6728 (desk) 410-365-7834 (cell)  
Barbara Gaskins-Wallace, Victim Specialist  
[Barbara.gaskinswallace@ic.fbi.gov](mailto:Barbara.gaskinswallace@ic.fbi.gov); 410-277-6644

### **Homeland Security Investigations – Victim Assistance**

Homeland Security Investigations (HSI) investigates allegations of human trafficking of both foreign and United States born victims and works closely with other federal, state, and local law enforcement partners to further these investigations. HSI's Victim Assistance Program helps coordinate services to help human trafficking victims, such as crisis intervention, counseling and emotional support both during and after the investigative process.

**Contact:** Susan Ritter, Victim Specialist [*\*resource for labor trafficking cases*]  
[Susan.Ritter@dhs.gov](mailto:Susan.Ritter@dhs.gov); 443-810-9230

### **U.S. Department of Labor**

Handles cases of labor trafficking of both foreign and United States born victims and works closely with other federal, state, and local law enforcement partners.

**Contact:** Baltimore District Office, Wage and Hour Division  
410-962-6211

## Substance Use Treatment Providers

### **Wells House/Gale Recovery, Inc.**

Provides low-intensity clinically managed residential addiction treatment services at two halfway houses certified by the Maryland Alcohol and Drug Administration. Accepts Medicaid.

**Phone:** 301-663-7003; Referral Direct Line 301-606-3396

### **Serenity Treatment Center, Inc.**

A holistic outpatient center for alcohol and substance abuse treatment serving men and women over age 18. Vivitrol provider with registered nurse on staff. Accepts Medicaid.

**Phone:** 301-898-2627

### **Austin Addiction & Mental Health Center**

Provides individualized addiction treatment for those suffering from substance abuse and co-occurring mental health disorders. Specializes in dual diagnosis. Accepts Medicaid.

**Phone:** 240-457-4151

### **Allied Counseling Group**

Provides evaluation, referrals, individual and group counseling, adolescent services and family therapy. Does not accept Medicaid.

**Phone:** 301-698-7077

### **Crossroads Center of Frederick**

Provides a safe and caring atmosphere that invites opportunities for our clients to step into their power, allowing space for growth one day at a time on their path to sobriety, stability, and restoration. Accepts Medicaid.

**Phone:** 301-696-1950

### **Mountain Manor Treatment Centers**

Offers a full continuum of treatment including assessment, residential, detox, intensive outpatient, outpatient, dual diagnosis, mental health, special education, and prevention services. They serve adolescents, young adults and adults.

**1-800-537-3422 for Adult Admissions**

**1-800-446-8833 for Adolescent and Young Adult Admissions**

#### ***Programs include:***

**Adult Outpatient Services in Fredrick**

301-662-1407

### **Safe Harbor Women and Children's Program Center in Emmitsburg**

Residential program for pregnant and post-partum substance-abusing women who enter treatment with their children and infants.

### **The Shoemaker Center**

Detox Center in Sykesville, Maryland

**Phone:** 410-876-1989

### **Avery Road Treatment Center**

Detox Center in Rockville, Maryland

**Phone:** 301-762-5613

### **Frederick County Behavioral Health Services: Local Addiction Authority**

Provides adolescent and adult screening, referral and service navigation in Frederick County.

**Phone:** 301-600-1755

### **Maryland House Detox**

Inpatient medical detox center in Linthicum (16 beds with two for Medicaid-eligible patients). Also offers ongoing treatment and recovery programs.

**Phone:** 855-969-8748

## Legal Services

### **Human Trafficking Prevention Project**

**University of Baltimore School of Law and Maryland Volunteer Lawyers Service**

The HTPP focuses on reducing the collateral consequences of criminal justice involvement for survivors of human trafficking and those populations made most vulnerable to exploitation.

**Resources Available:**

1. Legal services for individuals with histories of involvement in the commercial sex industry interested in vacating, expunging, or shielding prostitution and other related charges on their criminal records.
2. Training and technical assistance on the availability of post-conviction relief within the state of Maryland, as well as on working with survivors of trauma.
3. Input on state or federal legislation that impacts survivors of trafficking and those at risk, with a focus on human rights and harm reduction principles.

**Contact:** Jessica Emerson, Director & Supervising Attorney, University of Baltimore School of Law; [jemerson@ubalt.edu](mailto:jemerson@ubalt.edu), 410-837-5706

### **Sexual Assault Legal Institute**

The Sexual Assault Legal Institute (SALI) is a program of the Maryland Coalition Against Sexual Assault (MCASA). SALI provides direct legal services for victims and survivors of sexual assault, including sex trafficking. SALI also provides technical assistance and training for attorneys, rape crisis and recovery center staff and volunteers, and other professionals working with survivors.

**Phone:** 301-565-2277 or 1-877-496-SALI

**Contact:** Sara Kominers, Human Trafficking Policy Attorney

## Immigration Assistance/Foreign National Survivors

### **Ayuda**

Offers comprehensive case management and legal representation to any foreign-born persons trafficked for the purpose of forced labor or commercial sex who reside in Maryland, Washington, D.C., and Virginia. Ayuda assists trafficking survivors to secure basic needs, including housing, food, clothing, access to medical and mental health services, and connecting to community resources.

**Contact:** 202-387-4848

[www.ayuda.com](http://www.ayuda.com)

### **Esperanza Center – Catholic Charities of Baltimore**

The Esperanza Center offers case management and support services to immigrant victims of labor and sex trafficking in a safe, secure and confidential environment. They offer trafficking victims assistance with finding secure

housing, food, health and dental care, and access to legal services and support needed to build a new life, free from the threat and bondage of a trafficker.

**Contact:** Helany J. Sinkler, Family Reunification Program Manager

[hsinkler@cc-md.org](mailto:hsinkler@cc-md.org); 667-600-2966 or

[esperanzahtservices@cc-md.org](mailto:esperanzahtservices@cc-md.org); 667-600-2906

#### **International Rescue Committee**

IRC's services to foreign national victims of trafficking include comprehensive case management, employment services, referrals for health screenings, and federal programs (food stamps and medical assistance).

**Contact:** Beyenech Taye, Asylee Program Supervisor

[beyenech.taye@rescue.org](mailto:beyenech.taye@rescue.org); 410-558-3169

### **Other Task Forces**

#### **Maryland Human Trafficking Task Force (MHTTF)**

**Contact:** Ayn Ducao, Assistant U.S. Attorney, USAO, Task Force Chair

[Ayn.Ducao@usdoj.gov](mailto:Ayn.Ducao@usdoj.gov)

#### **Montgomery County Human Trafficking Task Force**

**Contact:** Jodi Finkelstein, Montgomery County Commission for Women

[Jodi.Finkelstein@montgomerycountymd.gov](mailto:Jodi.Finkelstein@montgomerycountymd.gov)

#### **Prince George's County Human Trafficking Task Force**

**Contact:** V'Hesspa Glenn, Task Force Program Analyst

[VQGlenn@co.pg.md.us](mailto:VQGlenn@co.pg.md.us); 301-780-8240

[www.endhumantraffickingpgc.org](http://www.endhumantraffickingpgc.org)

#### **Eastern Shore Human Trafficking Task Force**

**Contact:** Ann Holladay; Ed Thomas

[info@eshttf.org](mailto:info@eshttf.org)

## **EMERGENCY SHELTER CALL LIST**

### **Heartly House**

24/7 Hotline: 301-662-8800

### **Salvation Army Anti-Human Trafficking Emergency Response and Shelter**

Ages 18 and up

Labor or sex trafficking, domestic or foreign national victims; will pick up victim

24/7 Hotline: 855-313-FREE

### **Hope Works of Howard County**

Ages 18 and up; women or female-identifying survivors; male hotel stays

24/7 Hotline: 410-997-2272

### **FAIR Girls – Vida Home in Washington, DC**

Will respond to requests within 24-48 hours

Ages 18-26; women or female-identifying survivors

24/7 Hotline: 1-855-900-3247

### **Catherine's Cottage**

Ages 18 and up; women or female-identifying survivors

Labor or sex trafficking, foreign nationals

Hilary Sigismondi, hilary.sigismondi@uss.salvationarmy.org; (443)683-2955