

TRANSIT PASSENGER ETIQUETTE

- 1 Passengers must pay the fare upon boarding the vehicle. Exact change or valid ticket or pass is required. Mobile EZFare Tickets must be activated prior to boarding.
- 2 For the comfort of all passengers, smoking, eating, drinking, chewing, and using illegal substances in Transit vehicles are prohibited.
- 3 When playing an audio device, use a headset and keep the volume low so that others are not disturbed. Also, be considerate of other passengers when using personal communication devices. Keep the conversation brief and your voice low.
- 4 Limit your conversation with the driver to questions regarding Transit services only, so the driver can focus his attention on safe driving.
- 5 A driver may refuse to transport a passenger who appears to be under the influence of alcohol, illegal or dangerous substances, or whose behavior or language appears abusive, offensive, disorderly or dangerous to himself, the driver or other passengers.
- 6 For the safety of all, passengers shall not place articles in the aisles of the Transit vehicle. Articles carried onto the bus are to be held by the passenger or secured under the seat.
- 7 Reserve priority seating for those who need it.
- 8 Children under age 12 must be accompanied by a parent or guardian.
- 9 Strollers, baby carriages & portable shopping carts must be folded and stowed underneath the seat. It is mandatory that the aisles be kept clear for safety reasons.
- 10 The amount of groceries or bags carried on the bus will be limited to what the passenger can carry in one trip. The driver cannot assist with these items.
- 11 Service animals which have been trained to assist an individual in living independently are permitted on board Transit vehicles. Paratransit riders must contact Transit in advance to ensure space is available to accommodate the service animal. Other pets and animals are not permitted on Transit vehicles.
- 12 Combustible items, such as gasoline, are not permitted on board.
- 13 Guns of any kind are not permitted on board, including pellet guns, paint-ball, or air guns.



